

# MAINTENANCE EXCHANGE

Are you tired of spending hours on maintenance administration?  
 Are invoice disputes affecting customer relationships and cash flow?  
 Are you constantly on the phone requesting authorisation for work?



**Maintenance Exchange** - The award winning maintenance and compliance platform from fleet software innovator Jaama is here and is revolutionising the way information exchanges in real-time between:



## Maintenance Suppliers

Franchise dealer networks and independent garages undertaking SMR work.



## Fleet Management Companies

Businesses managing service, maintenance and repair (SMR) on an outsourced basis on behalf of end-user fleets.



## Fleet Operators

Outsourced maintenance management. Require visibility of SMR work undertaken on vehicles and resulting compliance documentation.

Maintenance Exchange connects with Key2 - Jaama's award-winning fleet, asset and driver management solution, or can interface with other third party fleet systems. The 'end to end' system allows:

- ✓ Seamless maintenance booking.
- ✓ Authorisation of work.
- ✓ Invoicing and auditing of vehicle maintenance work.

This exciting platform streamlines the exchange of vehicle maintenance information along with related documentation between maintenance suppliers and fleet management companies/end-user fleets, including:

- ✓ MoT certifications.
- ✓ Commercial vehicle inspection sheets (checklists).
- ✓ Servicing and routine maintenance documents.



Gold Application Development

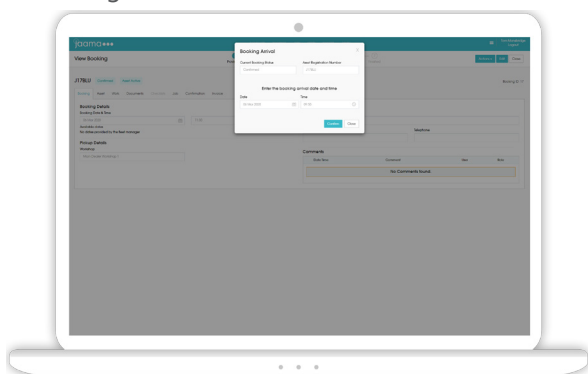


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## Reduce Costs

- ✓ No need to raise or send an invoice manually. Invoices for completed jobs are generated at the touch of a button and are submitted directly into the operators' accounts system for prompt payment.

This helps to increase cashflow, making the task of managing authorisation and payments quicker and slicker, with reduced risk of omission or error. This automation reduces the time-consuming administrative burden of manual processes, in turn reducing overheads.

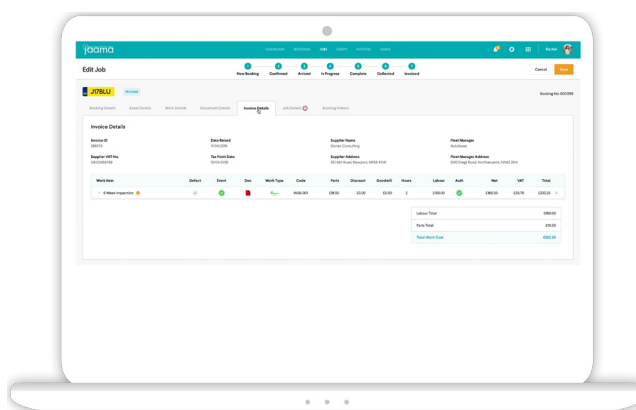


## Increase Efficiency

- ✓ Vehicle maintenance work can be authorised electronically through the platform saving valuable time.
- ✓ Maintenance Exchange enables garages to implement individual Service Level Agreements and Rates with their operators and provides a single, easy to use, interactive dashboard displaying all jobs from all operators.
- ✓ Real time access to your complete maintenance schedule for the day. Colour coded items highlight the status of the job from booking to completion.
- ✓ Jobs cannot be progressed whilst outstanding work authorisation is required. This removes the risk of completing unauthorised work and not being paid for it.

## Stay Compliant

- ✓ Digital invoices for jobs carried out can be raised electronically and sent online without the need to produce an invoice manually.
- ✓ All required documentation, typically MoT certifications, vehicle inspection sheets, servicing and routine maintenance documents can be shared seamlessly between service & repair centres, vehicle owners/operators and the DVSA.
- ✓ Vehicle maintenance work is authorised in a couple of clicks, saving time on the phone. Real time communication combined with scheduled and automated notifications eradicate further administrative tasks.
- ✓ Centralised view of all compliance data and documentation which can be directly submitted to the DVSA for Earned Recognition Scheme compliance.
- ✓ Provides transport and fleet operators with a complete audit trail and history of SMR work undertaken on commercial vehicles for compliance requirements.
- ✓ Commercial terms are agreed in advance. Jobs require confirmation and authorisation at each stage. Invoicing errors are minimised and invoice matching is a thing of the past.



## What to do next...

For further information and a demonstration of Maintenance Exchange, and to find out why Jaama is the industry's benchmark for quality and innovative systems, please contact us today on: